

Join our Patient Leadership Skills Free NHS course

★ Anyone registered with **NW London GP** is welcome

When: 10 am – 4 pm, Wednesday 31 July 2019

Where: Newbigin room, St Pauls Centre, Queen
Caroline, Hammersmith W6 9PJ

You will:

- learn about Patient Participation Groups
- discuss and raise concern with Your Practice
- share ideas with other patients and network



- ***Expert coaches***
- ***Group discussion***
- ***Lunch and drinks***

Please email: hafccg.engagement@nhs.net Tel: 0203 350 4134/4303

★: Hammersmith and Fulham, Westminster, Kensington & Chelsea, Ealing,
Hounslow, Brent, Harrow and Hillingdon

What can I expect on the day?

- Learn how your local NHS works and how you can make a difference to your health services
- Understand why the NHS needs your involvement
- Participate in improving your local GP service and how to overcome barriers in accessing services
- Explore interesting examples of patient and GP practices have led changes to NHS and inspired health care improvement projects
- Lunch, meet with other PPGs and networking
- Develop skills in chairing and managing meeting, influencing & negotiation, self-reflection and more