

**Quarterly Meeting 2025**

**Topic: Interpreting Services Global Majority Communities**

**Date: Friday 27<sup>th</sup> June 2025 between 10 am to 13:00**

**Venue: Garrett Anderson Room, Abbey Centre, 34 Great Smith Street, SW1P 3BU**

Programme

- 10:15 Welcome, introductions and updates from the community
- 10:30 Interpreting and Translation Services – **Michelle Martin and Sarah Hobbs** -Sales & Marketing Managers – GP Gateway , Silent sounds, Crossing Language Barriers
- 10:50 Interpreting Service in North West London NHS- **Susy Harrison**- Leading Business Development-Oncall Interpreters & Translators UK and **Lorraine Brown**- Imperial College Healthcare NHS Trust
- 11:10 Interpretation from an Acute Hospital Perspective- **Tracey Pettit**- Deputy Lead for Patient Experience and Engagement – Chelsea and Westminster Hospital NHS Foundation Trust
- 11: 20 Break refreshments
- 11: 30 Children’s Interpreting Services– **John Francis**- Commercial Development Lead, Integrated Commissioning, Shared Children’s Services- and **Susanne Kent**- Kensington & Chelsea and Westminster Councils
- 11:50 thebigword Group Interpreting - **James Toal** – Business Unit Director thebigword Group
- 12:00 Questions and discussions
- 12:30 Lunch & Networking
- 13:00 Close