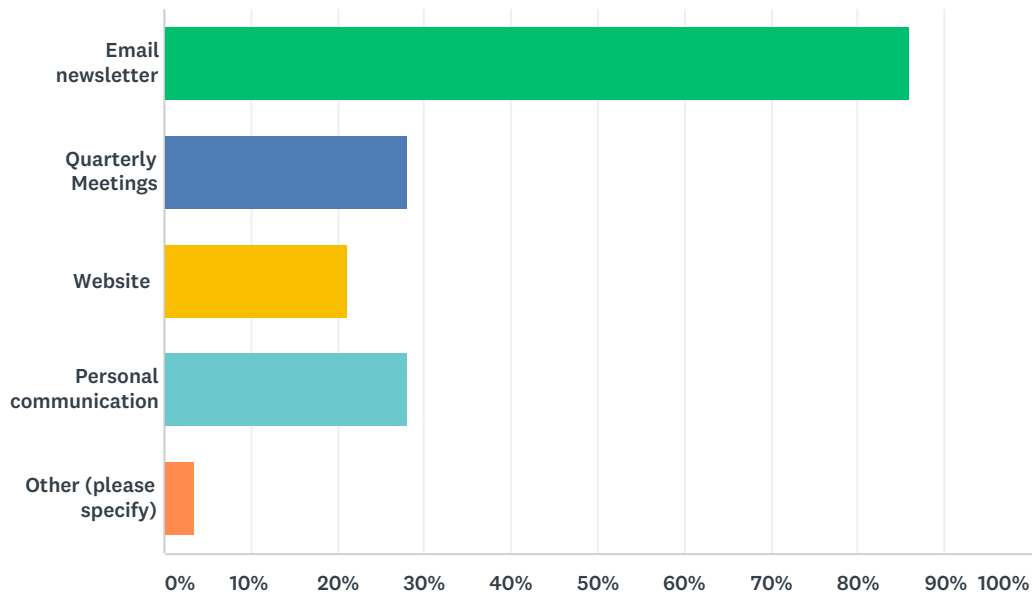


# Q1 How do you receive information from the BME Health Forum? (Please tick all that apply)

Answered: 57 Skipped: 0

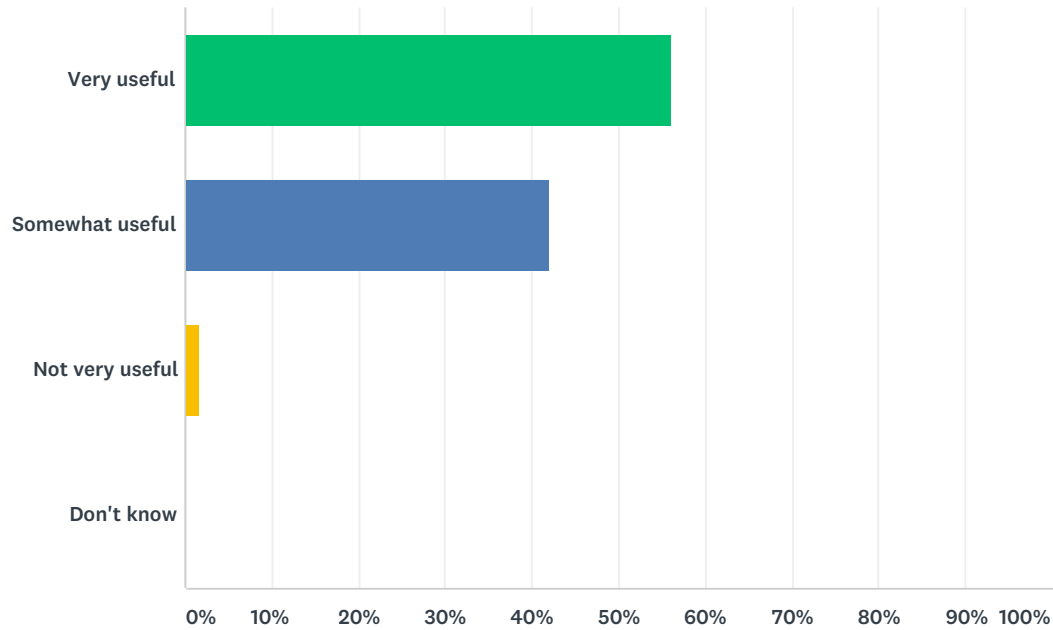


ANSWER CHOICES	RESPONSES
Email newsletter	85.96% 49
Quarterly Meetings	28.07% 16
Website	21.05% 12
Personal communication	28.07% 16
Other (please specify)	3.51% 2
Total Respondents: 57	

#	OTHER (PLEASE SPECIFY)	DATE
1	From our director at MCT	2/25/2019 10:12 PM
2	At One Westminster Health and Wellbeing Network meeting during the organisations update section.	2/20/2019 3:06 PM

## Q2 How useful do you find information from the BME Health Forum?

Answered: 57 Skipped: 0

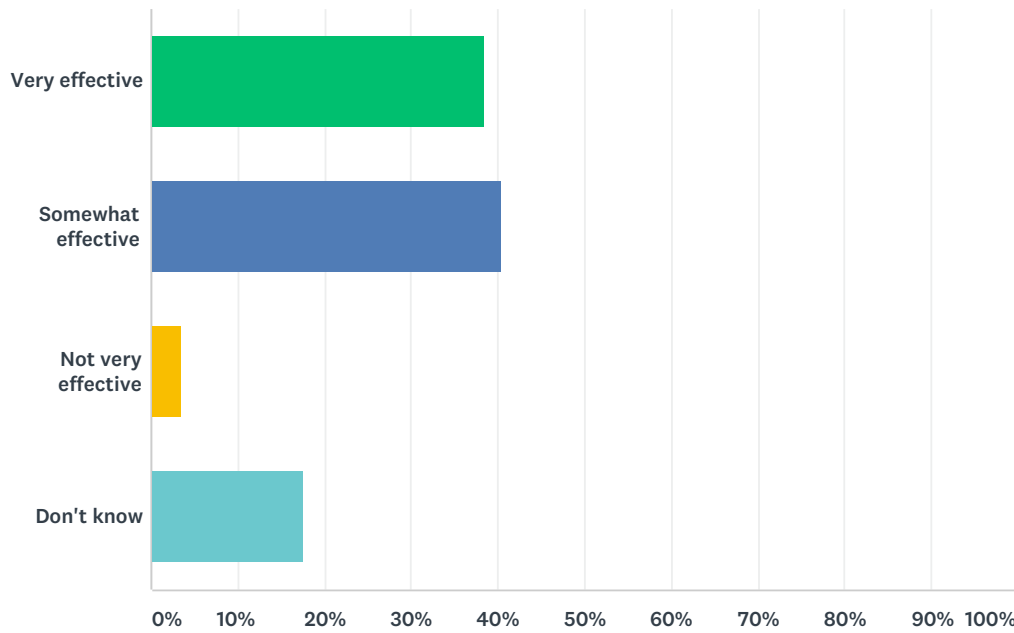


ANSWER CHOICES	RESPONSES	
Very useful	56.14%	32
Somewhat useful	42.11%	24
Not very useful	1.75%	1
Don't know	0.00%	0
<b>TOTAL</b>		<b>57</b>

#	PLEASE ADD ANY COMMENTS HERE INCLUDING ANY SUGGESTIONS ON HOW WE MAY IMPROVE IN THIS AREA:	DATE
1	I have not been receiving communication of quarterly meetings even though i have signed up to the mailing list.	3/11/2019 12:03 PM
2	More regular ebuletins that provide information on work and impact	2/23/2019 12:12 PM
3	I am not sure you can - it's already great. Thank you!	2/20/2019 1:20 PM
4	Workshops and awareness sessions for people who are not using the technology	2/20/2019 12:36 PM
5	How useful the information received depends on its relevance to our organisation. However, when it does happen to be relevant, it is very useful and interesting.	2/20/2019 10:57 AM
6	Am not sure whether we fit the geographical criteria as we operate in Surrey. I signed up because our charity Surrey Minority Ethnic Forum works with BAME communities so your information updates us on what is happening on health, as our issues are the same, its useful to know even though we cannot directly partake.	2/20/2019 9:54 AM

### Q3 Is the BME Health Forum an effective resource for feeding back concerns from BME communities to the NHS?

Answered: 57 Skipped: 0



ANSWER CHOICES	RESPONSES
Very effective	38.60% 22
Somewhat effective	40.35% 23
Not very effective	3.51% 2
Don't know	17.54% 10
<b>TOTAL</b>	<b>57</b>

#	IF YOU CAN THINK OF AN EXAMPLE OF HOW THE BME HEALTH FORUM HAS FED BACK CONCERNS EFFECTIVELY OR HAVE ANY SUGGESTIONS ON HOW WE CAN IMPROVE IN THIS AREA PLEASE DESCRIBE HERE:	DATE
1	Perhaps your activities should extend to young BME people's health. With the increase of mental health in young people, and the known factor of social background/mobility as contributing factors in mental health, it is important that their voices are heard to influence how services for young people in this area are developed.	2/26/2019 1:31 PM
2	My main interaction with the Forum is through attending meetings with Nafsika. In that context I find the Forum highly effective in communicating BME people's concerns, and setting out the structural barriers they face to health and wellbeing.	2/26/2019 10:56 AM
3	The BME Health Forum is necessary but need to find a better way of communicating work as well as challenges and issues with health equality and health outcomes through the work being delivered	2/23/2019 12:12 PM
4	Mental health prevention for the BME community by using community members speaking the communities languages	2/22/2019 10:07 AM
5	I think the BME Health Forum provides a lot of excellent information to the NHS. It is harder to quantify if the NHS is able to respond.	2/21/2019 5:23 PM
6	It's very effective at providing updates and developments about ongoing concerns.	2/20/2019 1:20 PM

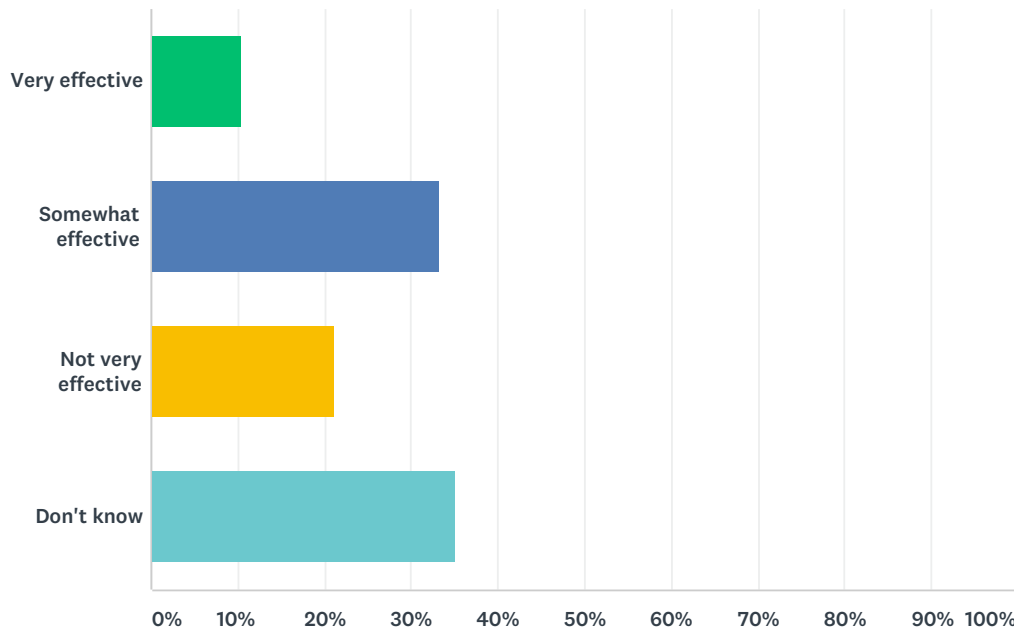
---

7	You have to have contact with the BME groups and delivering a lot of awareness sessions and workshops so people can know more about the system	2/20/2019 12:36 PM
8	We have not yet had any direct experience of this but get the impression that BME Health Forum is doing a good job in this respect.	2/20/2019 10:57 AM
9	I don't see much reporting back via the newsletter or the website regarding the feeding back of concerns, it may just be communicated through the quarterly meeting	2/19/2019 7:05 PM

---

# Q4 How effective are NHS Clinical Commissioning Groups in responding to feedback?

Answered: 57 Skipped: 0

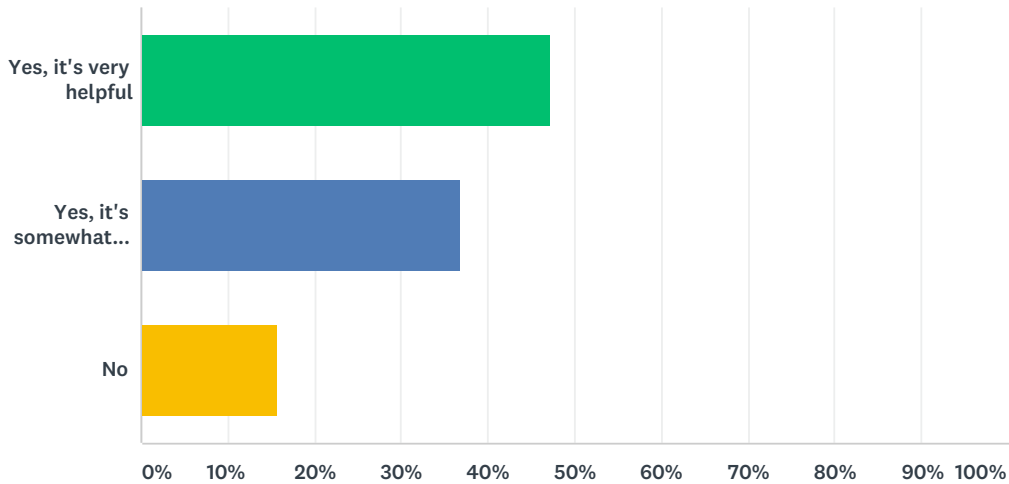


ANSWER CHOICES	RESPONSES	
Very effective	10.53%	6
Somewhat effective	33.33%	19
Not very effective	21.05%	12
Don't know	35.09%	20
<b>TOTAL</b>		<b>57</b>

#	IF YOU CAN THINK OF AN EXAMPLE OF HOW NHS CLINICAL COMMISSIONING GROUPS (CCGS) HAVE RESPONDED TO FEEDBACK OR IF YOU HAVE ANY SUGGESTIONS ABOUT HOW THE CCGS COULD IMPROVE THEIR RESPONSE TO FEEDBACK PLEASE ADD THESE HERE:	DATE
1	We have met with individuals independently who have helped us with work and provided guidance	2/27/2019 3:29 PM
2	The policy development process is somewhat opaque to me, so it's really hard to say how much they take account of feedback, and whose views they pay attention to beyond their doors, if any. Some members of CCG staff are clearly able and some prioritise positive outcomes for the public.	2/26/2019 10:56 AM
3	CCGs need to provide more detailed responses to work being carried out by BME HF members - particularly whether it is influencing their policy and practices or not.	2/23/2019 12:12 PM
4	Limited resources to address the need of the BME communities	2/22/2019 10:07 AM
5	working closely with all BAMER communities.	2/21/2019 5:50 PM
6	It is not clear how able the CCGs are to respond to issues raised but I'm sure on some level they do take all the issues raised seriously.	2/21/2019 5:23 PM
7	Consulting the NHS users and find out their views regarding the services are providing	2/20/2019 12:36 PM
8	Again, don't see evidence in the newsletter in particular	2/19/2019 7:05 PM

## Q5 Does the BME Health Forum assist you in your work?

Answered: 57 Skipped: 0

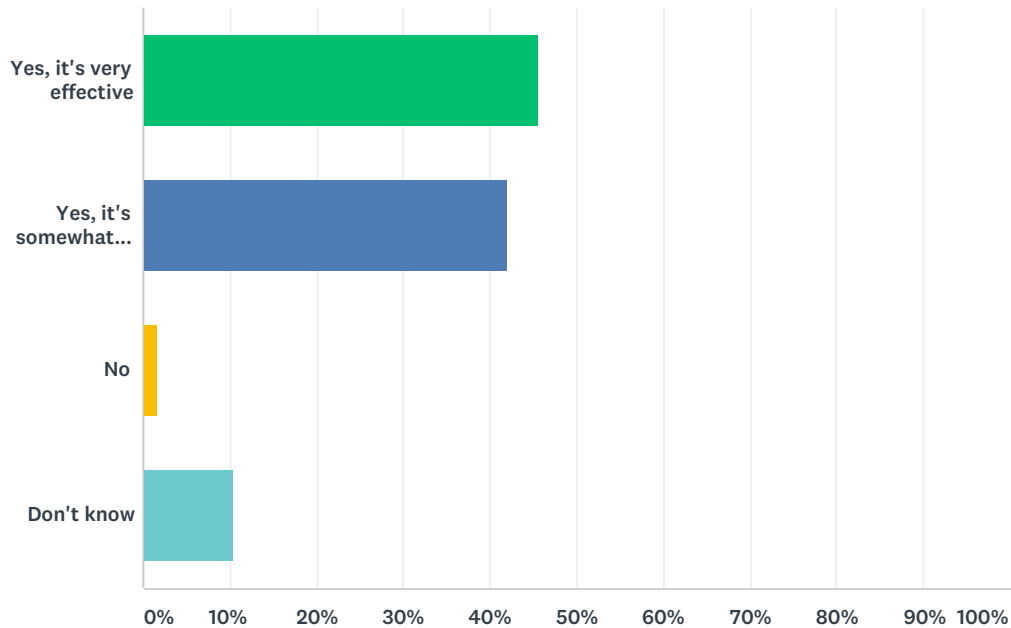


ANSWER CHOICES	RESPONSES
Yes, it's very helpful	47.37% 27
Yes, it's somewhat helpful	36.84% 21
No	15.79% 9
<b>TOTAL</b>	<b>57</b>

#	IF YOU CAN THINK OF AN EXAMPLE OF HOW THE BME HEALTH FORUM ASSISTS YOU IN YOUR WORK OR HAVE ANY SUGGESTIONS ABOUT HOW IT COULD DO SO PLEASE ADD THEM HERE:	DATE
1	I know that if I want an honest, evidence-based view of the impact of policy or practice on local people one of the first people I should ask is Nafsika. I believe I can rely on her integrity and candour.	2/26/2019 10:56 AM
2	Provides BME insight and awareness that needs to be addressed at all stages of planning and designing services	2/23/2019 12:12 PM
3	Providing funding to meet the BME communities needs	2/22/2019 10:07 AM
4	It is important for me to hear about the issues the BME Health Forum covers	2/21/2019 5:23 PM
5	I find the emails very informative and the team are very supportive and open to partnership working.	2/21/2019 4:26 PM
6	It routinely raises awareness about relevant and new and related (and interesting) issues, events and opportunities.	2/20/2019 1:20 PM
7	Providing fun for the project I'm delivering now	2/20/2019 12:36 PM
8	support in completing funding bids	2/20/2019 12:28 PM
9	It is really helpful to get updates of what is happening locally across the Tri-Borough. I think the BME Health Forum acts as a good example of a centralised point of information for a lot of the provision available. Whilst the boroughs attempt to link up more effectively and cross-refer clients to the different services I think your newsletters and 1/4ly meetings are a good example of how this can work well.	2/20/2019 9:48 AM
10	No longer working in the triborough but still finding things useful	2/19/2019 7:05 PM

## Q6 Do you think that the BME Health Forum acts effectively as an advocate of BME organisations and communities in matters relating to health?

Answered: 57 Skipped: 0

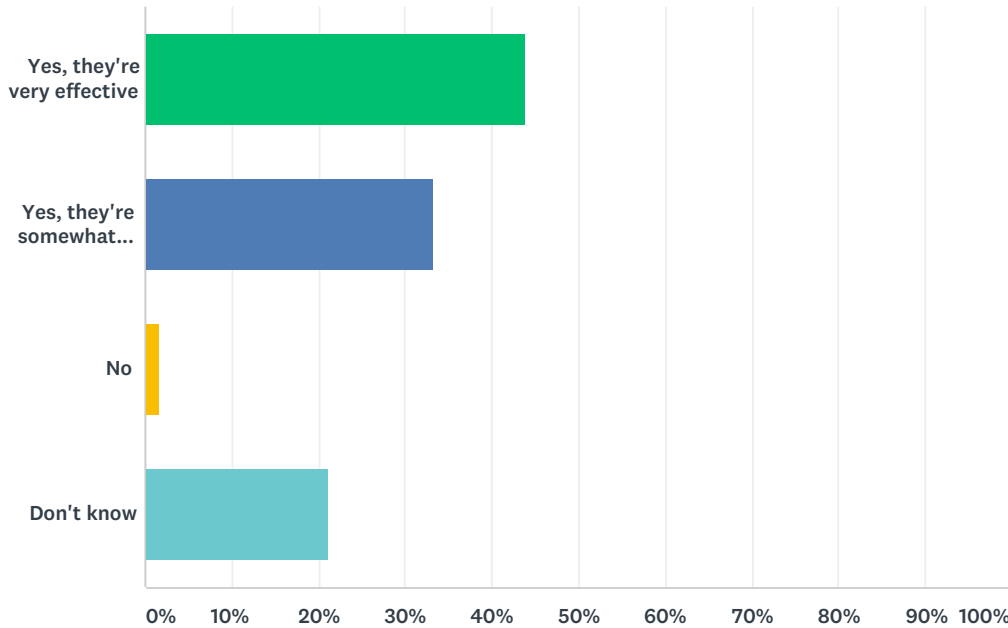


ANSWER CHOICES	RESPONSES	
Yes, it's very effective	45.61%	26
Yes, it's somewhat effective	42.11%	24
No	1.75%	1
Don't know	10.53%	6
<b>TOTAL</b>		<b>57</b>

#	IF YOU CAN THINK OF AN EXAMPLE OF HOW THE BME HEALTH FORUM HAS ACTED AS AN ADVOCATE FOR BME ORGANISATIONS AND COMMUNITIES OR HAVE ANY SUGGESTIONS ABOUT HOW IT COULD DO SO IN THE FUTURE PLEASE ADD THEM HERE:	DATE
1	The voice of BME young people is missing/not represented.	2/26/2019 1:31 PM
2	As above, it's very hard to tell what advocacy has an impact on local health commissioners and providers, so I'm not in a position to answer. It would be immensely valuable to local people if this process were more transparent and more clearly responsive to local participation.	2/26/2019 10:56 AM
3	Could have bigger impact but it is a matter of resources	2/23/2019 12:12 PM
4	May be for the Br-exit issue and advocate for improve services accessibility for BME	2/22/2019 10:07 AM
5	The BME Health Forum is fantastic at coordinating BME organisations and communities and for creating and facilitating useful networking opportunities.	2/20/2019 1:20 PM
6	N/A	2/20/2019 12:36 PM
7	Because it's focus is on just health, i think it's very effective. The relationships with the CCGs is very good, even when all the personnel change.	2/19/2019 7:05 PM

**Q7 Are the projects commissioned and funded by the BME Health Forum effective in reducing some health inequalities? (Examples of projects commissioned by the BME Health Forum in 2018/19 include the Multilingual Emotional Wellbeing project, Community Living Well project, Buddy Exercise Project, African dance classes, Film workshop for ex-prisoners and their families, Exercise classes, Children’s cooking class.)**

Answered: 57 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes, they're very effective	43.86% 25
Yes, they're somewhat effective	33.33% 19
No	1.75% 1
Don't know	21.05% 12
<b>TOTAL</b>	<b>57</b>

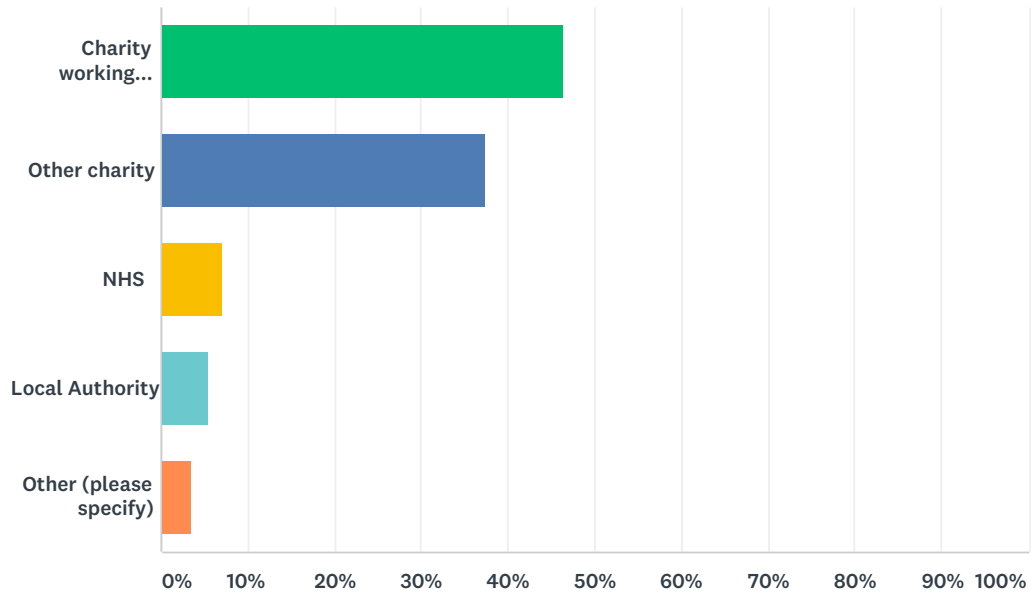
#	IF YOU CAN EXPLAIN WHY YOU THINK THE BME HEALTH FORUM PROJECTS ARE OR ARE NOT SUCCESSFUL THAT WOULD BE VERY USEFUL. ALSO IF YOU HAVE ANY SUGGESTIONS FOR FUTURE PROJECTS PLEASE PLEASE ADD THEM HERE:	DATE
1	I don't have data to enable me to do more than guess at the answer. I know that our clients use at least half of the examples given above, and that we would not keep referring and supporting these projects unless we believed they are effective.	2/26/2019 10:56 AM
2	It needs better promotion.	2/25/2019 4:40 PM
3	BME HF projects is the starting point, but the whole system transformation is needed in order to reduce health inequalities	2/25/2019 12:22 PM



4	I think they are very successful in targeting and reaching groups who experience health inequalities. I think they are not very effective because there are more fundamental issues like poverty, employment and housing which are factors in health inequalities which this group has limited influence over.	2/25/2019 9:43 AM
5	Working with the most grassroots organizations can be good way to represent the BME communities . Apply for joint bids from Trusts to address the BME communities needs as the funding from the statutory organizations are always small.	2/22/2019 10:07 AM
6	These are relatively small and cheap projects that have a great impact on the small numbers of people who are able to engage. Larger better funded programmes would have even more impact	2/21/2019 5:23 PM
7	The emotional wellbeing project has been a great success for our Champions and a really great opportunity for them. Nafsika has been very flexible and generous with her time and the Champions are able to work with people from their community who otherwise would have struggled to engage with wellbeing services.	2/21/2019 4:26 PM
8	Community wellbeing and emotional wellbeing are very effective to support the BME, I would add empowering project, BME members need to be empowered and educated about their right and how to access the NHS services	2/20/2019 12:36 PM
9	We have not had any direct experience of these projects.	2/20/2019 10:57 AM
10	the commissioned enable health inequalities to be highlighted	2/20/2019 10:51 AM
11	I am often surprised how small the projects are in terms of numbers of people benefiting and I do wonder if it's the same few organisations - Midaye, the Iranian Association, The Abbey Centre, et al being involved repeatedly.	2/19/2019 7:05 PM

### Q8 Do you work for:

Answered: 56 Skipped: 1

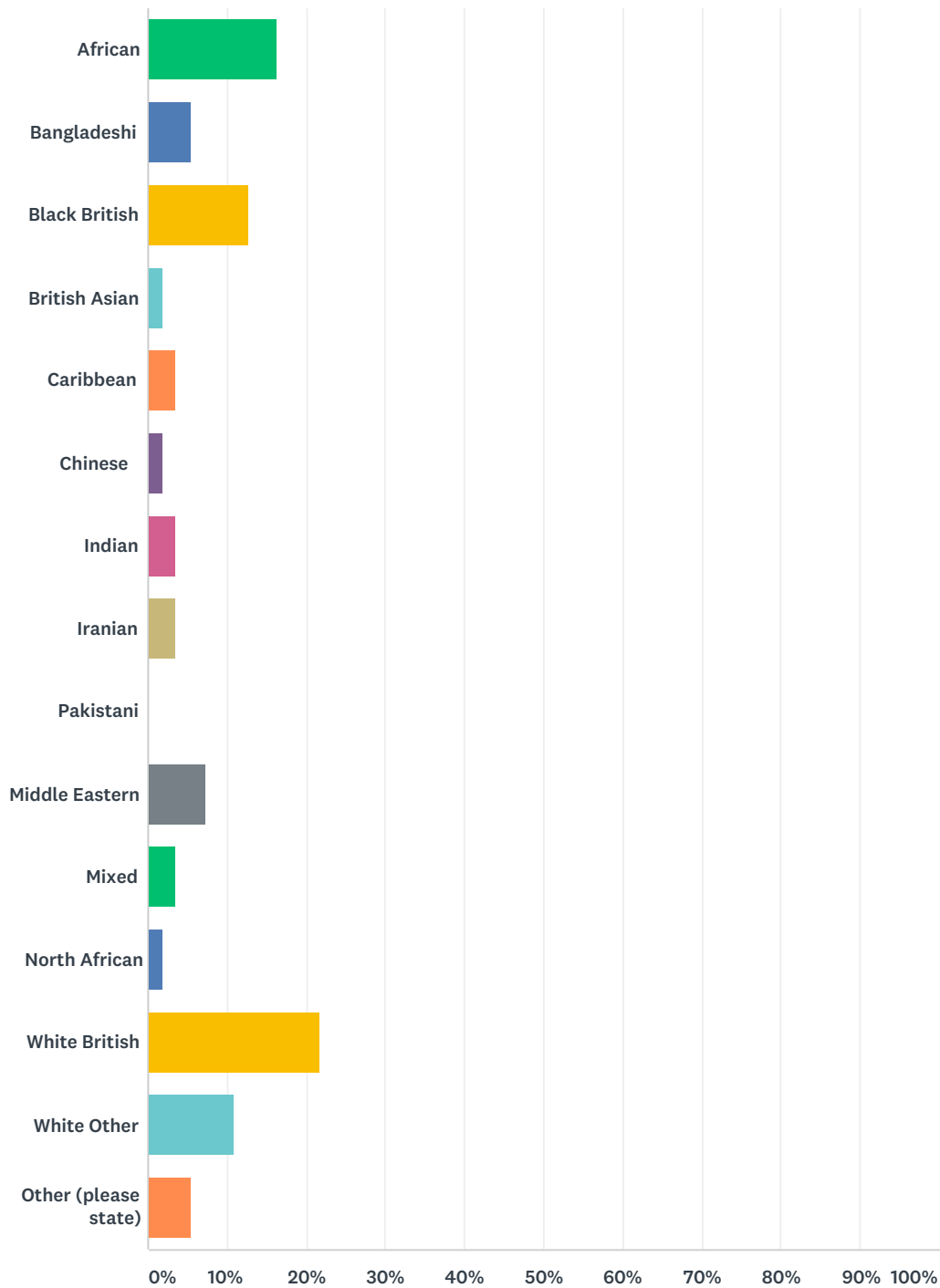


ANSWER CHOICES	RESPONSES
Charity working primarily with BME communities	46.43% 26
Other charity	37.50% 21
NHS	7.14% 4
Local Authority	5.36% 3
Other (please specify)	3.57% 2
<b>TOTAL</b>	<b>56</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	Pdt	2/21/2019 11:41 PM
2	ex-NHS within the tri-borough	2/19/2019 7:07 PM

### Q9 Please select from the following categories, the one that best fits your ethnic origin:

Answered: 55 Skipped: 2



ANSWER CHOICES	RESPONSES
African	16.36% 9
Bangladeshi	5.45% 3

Black British	12.73%	7
British Asian	1.82%	1
Caribbean	3.64%	2
Chinese	1.82%	1
Indian	3.64%	2
Iranian	3.64%	2
Pakistani	0.00%	0
Middle Eastern	7.27%	4
Mixed	3.64%	2
North African	1.82%	1
White British	21.82%	12
White Other	10.91%	6
Other (please state)	5.45%	3
<b>TOTAL</b>		<b>55</b>

#	OTHER (PLEASE STATE)	DATE
1	Arabic and Iranian	2/25/2019 4:41 PM
2	Arabic	2/21/2019 11:41 PM
3	We work with all ethnicities who define themselves as an ethnic minority- so a whole range of multi ethnic communities.	2/20/2019 9:57 AM

## Q10 Any other comments?

Answered: 14 Skipped: 43

#	RESPONSES	DATE
1	No	2/25/2019 10:13 PM
2	we do not interact often with the BME Forum	2/25/2019 5:08 PM
3	The BME Health Forum improves collaboration among different BME agencies and liaison with the NHS.	2/25/2019 3:37 PM
4	thank you	2/22/2019 10:08 AM
5	No	2/21/2019 11:41 PM
6	They are very supportive	2/21/2019 9:05 PM
7	BME Health Forum are very helpful in liaising us with other service providers, support in funding and providing other services.	2/21/2019 5:53 PM
8	No	2/21/2019 4:26 PM
9	The BME Health Forum is a great organisation and ran effectively.	2/20/2019 3:07 PM
10	Thank you for all your efforts and hard work - it is very beneficial to our communities and is very much appreciated!	2/20/2019 1:21 PM
11	Thanks for asking me to complete this survey, you need to work harder to reduce the gap between the BME group and the NHS system	2/20/2019 12:37 PM
12	The BME Health forum is a wonderful organisation. I would like to see it receive further funding to progress the great work that it does	2/20/2019 10:52 AM
13	No	2/20/2019 9:57 AM
14	I think what you do achieve with the staffing that you have is quite marvellous though. (Alison Devlin)	2/19/2019 7:07 PM